**Core**

Professional Skills

Applications Support Interview Question Bank

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# Applications Support Interview Question Bank

## SQL

* What is a stored procedure?
* Where is it stored?
* What is a view?
* What is an inline-view?
* What is the difference between view and inline- view?
* What is a trigger? What are the disadvantages?
* How would you return just the fourth result in a query?
* If a client had a problem with an Oracle database, what questions would you ask?
* How would you select only results with more than 1 name?
* Explain different types of joins.

## UNIX

* How would you find a process using high CPU?
* How do you find a process running by user ‘john.smith’?
* How do I find a file called ‘interview.text’ without receiving error like permission denied?
* How do you remove a process? (After saying kill ‘pid’) Kill didn’t work? Neither did -9 or -15?
* How would you show the last 10 lines of an error file?
* What is swap space? Is it good? What effects does it have?
* What tool is used to find memory information?
* What is used to find CPU usage?
* How would you delete a directory and all files within it?
* Find line in file ‘account.txt’ with ‘123’ or ‘456’?
* Apart from **top** what tool tells you memory usage?
* How do you find users on a system?
* What is the difference between the shell and the Kernel?
* What shell scripts have you written?
* How do you know what shell a script is written for?
* How do you kill a process?
* How do you search for a file?
* Explain the **chmod** command

## General Support

* What are the three tiers of Support?
* What is an application?

## Generic

* Why this (client) company?
* What do you know about this (client) company?
* Tell me about the role?
* Tell me about yourself?
* Why FDM?
* What does FDM do? Structure?
* Why IT?
* Why do did you want to be an Application Support?
* What are you doing now you have finished training?
* Tell me about a pressure situation?
* How would you handle a rude trader ringing demanding a problem be fixed?
* Describe a situation here you had to say no?
* Top 5 skills an application support analysis needs?
* What is your weakest? And why?
* What is your strongest? And why?
* What do you prioritise on?
* Tell us about a situation where you have been under pressure.
* Tell us about a situation where you have solved problems.
* Tell us about a situation where you have had to keep calm.

## Interviews with financial clients

When interviewing for a role with a financial client the following preparation could prove to be invaluable:

* Have a look at the Investment Banking definitions and information for help or have a look on these websites:  investopedia.com, wikipedia.com, fsa.gov.uk
* Look at the financial sites- <http://www.lsespreads.com/financial_markets>  ,Bloomberg and Reuters. Familiarise yourself with the latest news in finance. Investment Bankers would be checking this on a daily basis.
* What is the difference between an Investment Bank and a retail bank?
* What is a derivative?
* How would you use a derivative?
* What is the difference between a share and a bond?
* What is a credit default swop?
* What do you know about investment banking?
* What is a credit derivative?
* What do you know about FX?
* Why do you want to work for a bank?
* Why do you want to work in finance?
* What is equity?
* Describe the FTSE 100.
* What is a stock?
* What is a bond?
* What is the difference between equity and bonds?
* What is an IPO?

## Client Specific

The following questions were asked during interviews with Credit Suisse:

* Why Credit Suisse?
* What do you know about Credit Suisse?
* Why Zurich?
* Why FDM?
* What did you learn from work experience in the past?
* What type of person are you? Quiet, medium or loud?
* If you see a process in the business could be improved what do you do?
* Where do you see yourself in 1 month of getting the job?
* Where do you see yourself in 5 years?
* Everyone has flu, first day, call comes in what do you what do you do?

On-board/presenting:

* Write a query on board based on tables given.